Medications

We suggest that all medication be packed in carryon luggage. If a Customer’s carryon must be checked because of space constraints, we suggest that the Customer remove the medication from the bag and keep it with him/her.

Southwest Airlines’ aircraft are equipped with a first-aid kit, which contains common over-the-counter medications. Our Flight Attendants will offer the medication to a Customer if the need arises and will provide the medication once the Customer determines acceptability. While our Flight Attendants will assist the Customer as best they can, the Flight Attendants will not physically administer the medication themselves. Flight Attendants also will not administer a Customer’s personal supply of medication. If this type of care is needed during the flight, the Customer may want to consider traveling with a ticketed attendant.

Needles/syringes used to inject medications are permitted past the security checkpoint as long as the Customer has in his/her possession the medication that requires the use of a needle/syringe. The medication must have a professionally printed label identifying the medication, a manufacturer’s name, or a pharmaceutical label.